



FY 2024-2025 ANNUAL REPORT

Introduction

Founded in 1988, Hosting Solutions and Library Consulting (HSLC) is a 501(c)(3) non-profit organization rooted in its mission to promote information and resource sharing among libraries, particularly in Pennsylvania. With this not-for-profit mission, HSLC is uniquely positioned to advance solutions that leverage public funds into strategic initiatives.

OUR MISSION:

To be the ultimate resource for academic, public, school and specialized libraries.

OUR VISION:

HSLC contributes to the success of libraries by delivering technical solutions and consulting services.

OUR CORE VALUES:

HSLC is inclusive.

HSLC employs a diverse and inclusive workforce, welcoming people of all backgrounds.

HSLC is experienced in working with diverse populations.

HSLC presents its products and services with the utmost of accessibility in mind.

HSLC is dedicated.

HSLC is knowledgeable, courteous, and responsive to client needs.

HSLC provides timely, reliable, and consistent support.

HSLC is trustworthy.

HSLC is a non-profit organization, and therefore is not driven by profit motives.

HSLC serves with integrity and is accountable to its clients, through open communication and effective use of resources.

HSLC is listening.

HSLC solicits client input on matters important to development and delivery of our products and services.

HSLC is accessible to its clients for regular and emergency support response via mail, telephone, fax, a web-based help desk, and email support systems.

Work Performed

Since 1992, HSLC has provided services in a variety of areas to the Office of Commonwealth Libraries and the Pennsylvania Department of Education, and these currently include the Access PA and POWER Library programs. As a non-profit partner to the Office of Commonwealth Libraries, HSLC is focused on promoting statewide technology initiatives as expressed and endorsed by the Deputy Secretary of Education.

HSLC is entrusted to centrally coordinate, manage and support the numerous statewide library services of ACCESS PENNSYLVANIA and the POWER Library, while remaining flexible and responsive to the needs of Pennsylvania libraries and the Office of Commonwealth Libraries.

In addition to its work on behalf of the Office of Commonwealth Libraries, HSLC supports other institutions with technology services, such as website hosting.

In 2024 HSLC began a consulting engagement with the state of Delaware's Division of Libraries.

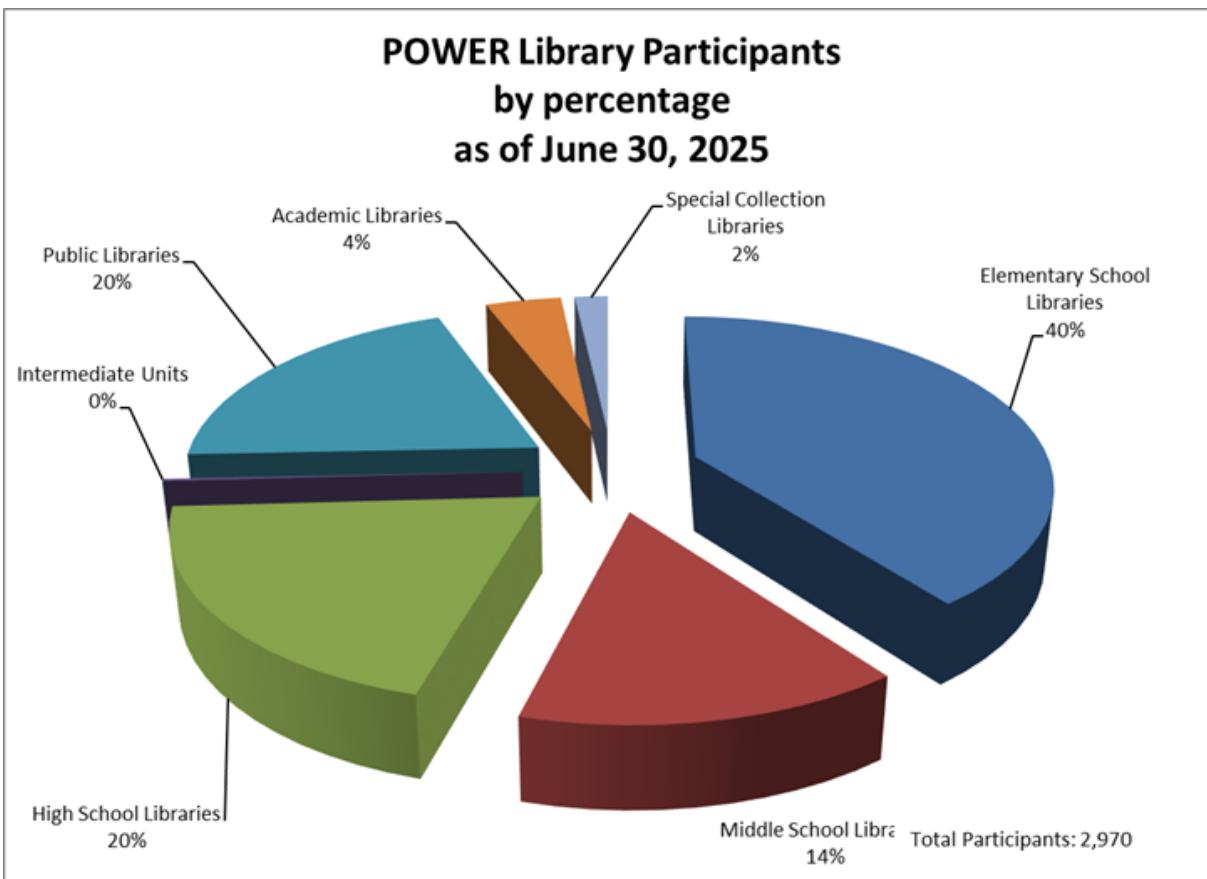
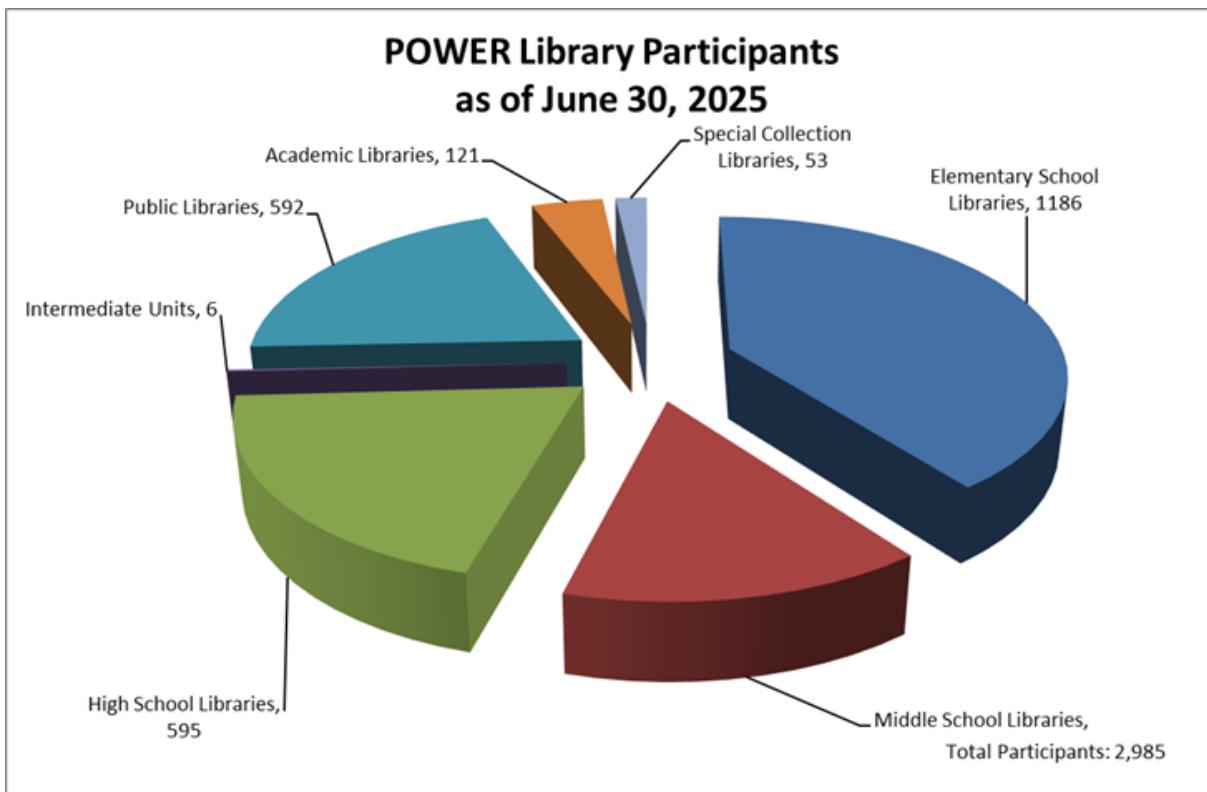
2024-2025

With a staff of 13.5 FTEs, HSLC spent the vast majority of its time during the year fulfilling the deliverables associated with hosting and administering the POWER Library. These services include but are not limited to: maintaining a shared resource management system to facilitate interlibrary lending of materials, providing virtual reference services by library professionals, coordinating access to electronic resource subscriptions, hosting digital image collections from Pennsylvania libraries and other non-profit organizations, providing training to library professionals, maintaining an archive of documentation and other resources for librarians and managing access to all services provided within the POWER Library portal.

Nearly 3,000 Pennsylvania libraries currently participate in POWER Library (Pennsylvania Online World of Electronic Resources) including state-aided public libraries, K-12 school libraries, academic libraries, and other libraries with special collections.

Sites supported included: [POWER Library](#); [POWER Kids](#); and [POWER Teens](#).

A summary of POWER Library services follows.





A brief summary of important deliverables follows for each of the core services provided.

Access Pennsylvania (Find Books, Movies and More)

Statewide Catalog

The statewide catalog is the statewide union catalog of holdings for over 800 school, public, academic and special libraries and provides for the sharing of cataloging records and materials throughout the Commonwealth of Pennsylvania.

The grantee will provide administration, support, coordination, quality assurance, training, documentation for, and management of the shared (union) catalog system in compliance with Commonwealth security standards.

Interlibrary Loan / Resource Sharing

The Interlibrary Loan Management System component provides for resource sharing among Pennsylvania's libraries. The system enables libraries to place requests electronically and to assign items for shipment via USPS or the statewide Interlibrary Delivery System (IDS).

The grantee will provide administration, support, coordination, training, documentation for, and management of the Interlibrary Loan Management System in compliance with Commonwealth security standards.

- The top titles requested in June 2025 were:



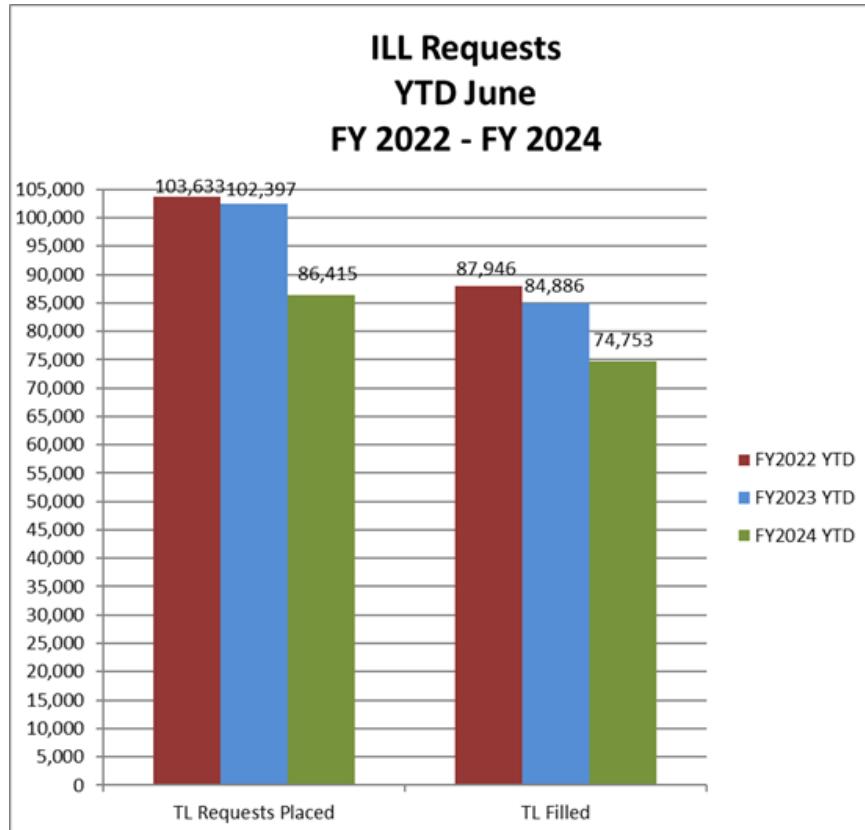
Top 10 Requested Titles

Library: All Libraries
Format: Book + more
Date Range: 2025-06-01 to 2025-06-30

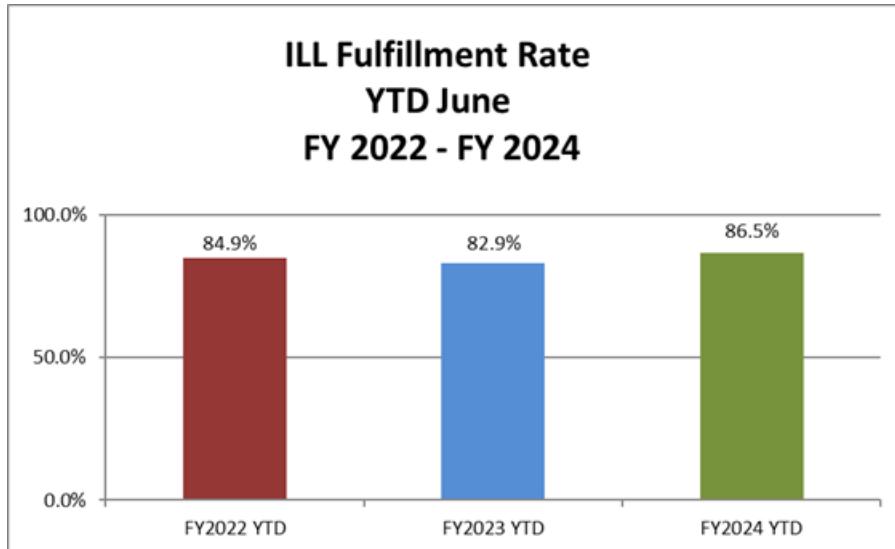
This report lists the top requested titles from within the selected date range. This report is intended to provide insight into the high demand titles for collection development.

#	Format	Title	Author	# of Requests
1.	Book	The dog stars /	Heller, Peter; 1959-	29
2.	Large Print	Lessons in chemistry /	Garmus, Bonnie	20
3.	Book	Running with Sherman : the donkey with the heart	McDougall, Christopher;	20
4.	Book	The echo of old books : a novel /	Davis, Barbara; 1961-	20
5.	Book	Starling house /	Harrow, Alix E.	16
6.	Book	The silent patient /	Michaelides, Alex; 1977-	16
7.	Large Print	The Thursday murder club /	Osman, Richard; 1970-	15
8.	Book	Her final breath /	Dugoni, Robert	14
9.	Book	The Churchill sisters : the extraordinary lives of	Trethewey, Rachel	14
10.	Book	In a dark, dark wood /	Ware, Ruth	13

- ILL requests placed and filled for FY 2024 were:



- The Interlibrary Loan Fulfillment Rate for FY 2024 vs prior years was as follows:



Interlibrary Loan / Resource Sharing for State Correctional Institutions

State Corrections Institutes are included in the ACCESS PENNSYLVANIA catalog and inter-library loan system.

The grantee will provide administration, support, coordination, training, documentation for, and management of the SCI Interlibrary Loan Management System in compliance with Commonwealth security standards.

FY 2024-2025:

Increase promotion of regional cooperatives to maximize interlibrary loan transactions between libraries while minimizing shipping costs.

- Sixteen shipping hubs were developed to maximize staff time and save on shipping costs for 441 Pennsylvania public libraries.
- Hubs now include: Allentown; Altoona; Delaware; Easton; Montgomery County; New Castle; Lycoming (SYS); Northeast; Crawford Co. (SYS); Reading; South Central; Wilkes-Barre; Chester County; Lancaster County; Free Library of Philadelphia; Carnegie Library of Pittsburgh.

Support NCIP connections that facilitate real-time access to library collections and patron systems, to the degree afforded by the budget, using the Pennsylvania Integrated Library System (PaILS) as the pilot.

- Access Pennsylvania uses a hybrid statewide catalog. In addition to the holdings found in the physical statewide catalog, virtual holdings are visible to catalog users in real-time. Because the data constantly updates, it is not possible to provide exact collection data for libraries using virtual connections to the statewide catalog. As of June 2025, the virtual statewide catalog currently includes the following libraries:

	PUBLIC LIBRARY LOCATIONS	ACADEMIC LIBRARY LOCATIONS	TOTAL
<i>Chester County Library</i>	16	0	16
<i>Crawford County Federated Library System</i>	9	0	9
<i>Delaware County Libraries</i>	29	0	29
<i>Library System of Lancaster County</i>	14	0	14
<i>Luzerne County Library System</i>	10	0	10
<i>Lycoming College</i>	0	1	1
<i>Lycoming County Library System</i>	6	0	6
<i>Oil Region Library Association</i>	8	0	8
<i>SPARK</i>	188	1	189
TOTALS	280	2	282

Use a combination of assessment tools with libraries participating in interlibrary loan to identify barriers to home delivery of materials to Pennsylvania residents.

- HSLC hosted four virtual Access PA focus groups over the course of two days, on 2/25-2/26 2025. Librarians expressed concerns mostly related to being accountable for damaged/lost items. Library mediated hold requests were preferable at least for the return trip of borrowed items, so libraries can verify condition, and that all parts of multi-part items are present. This information will be folded into future discussions on this topic.

Assess State Corrections Institutions' ILL/POWER Library services to modify and/or improve statewide library services for SCI libraries.

- Following an in-depth process to evaluate the efficiency, cost and purposes of Access PA Interlibrary lending, in May 2025, the Office of Commonwealth Libraries made the decision to discontinue standalone Access PA system for SCIs. For those seeking to retain Interlibrary loan service, the online version of the statewide catalog will be made available to SCI librarians.

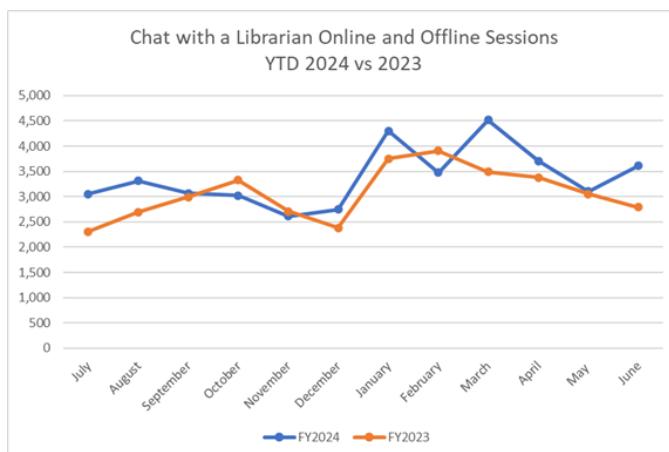
Chat with a Librarian

Chat with a Librarian (<https://www.powerlibrary.org/chat>)

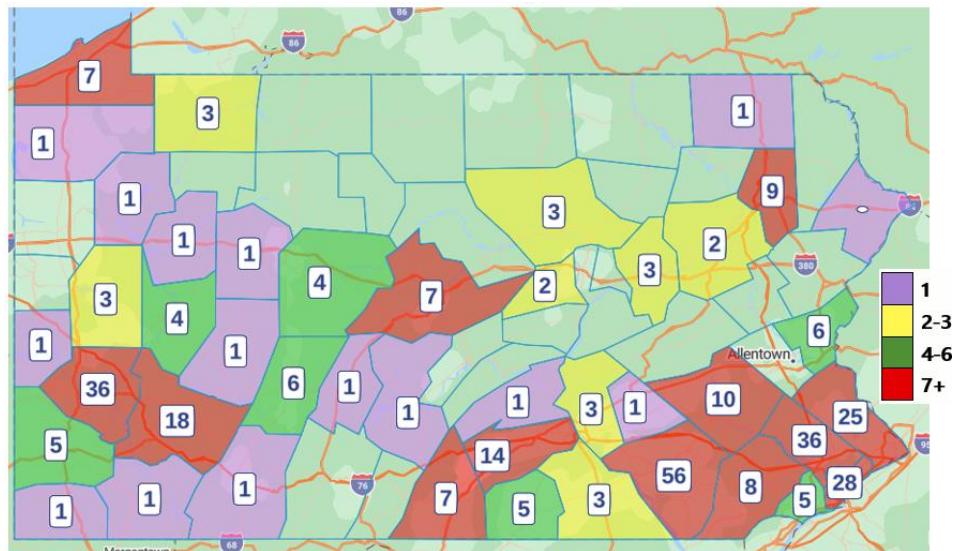
Chat with a Librarian, Pennsylvania's statewide live chat reference service, is provided for all Pennsylvania residents, offering live chat reference with a qualified librarian 24 hours per day, 7 days per week via chat. SMS (text) and email sessions are also available. Professional librarians are available to answer questions, responding quickly with accurate, unbiased information. Forty-five Pennsylvania libraries and library systems participate in staffing the chat service. At times when PA librarians are fully occupied responding to chat sessions or are unavailable, the service draws on librarians from a national pool of libraries that participate in a 24/7 Reference Cooperative.

The grantee will provide administration, support, training, documentation, and quality assurance for the program in compliance with Commonwealth security standards.

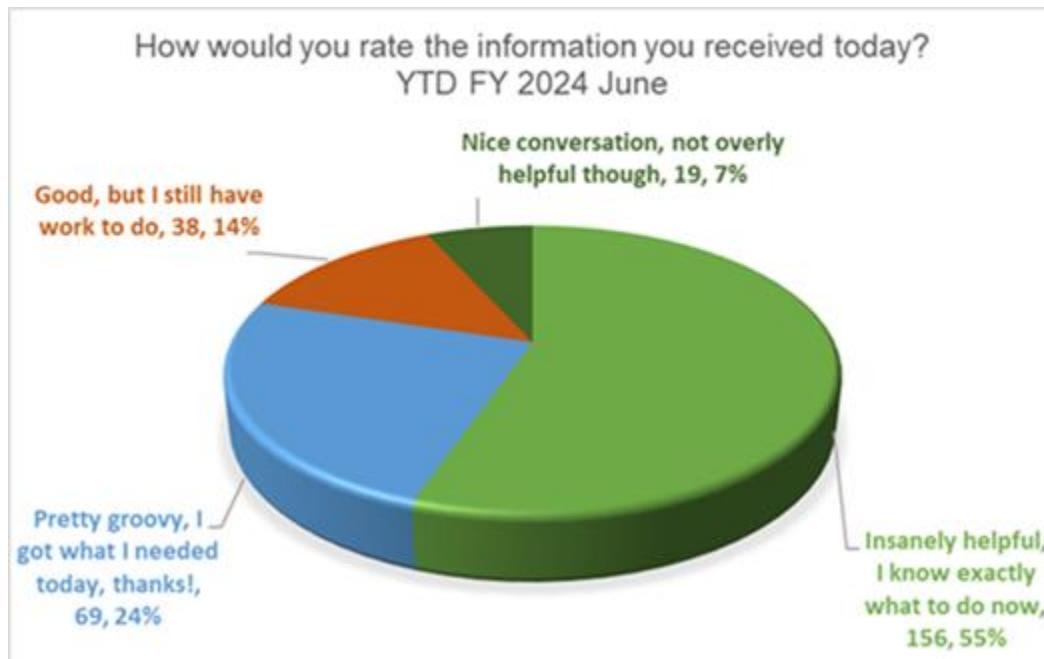
- Service statistics for FY 2024 are as follows:

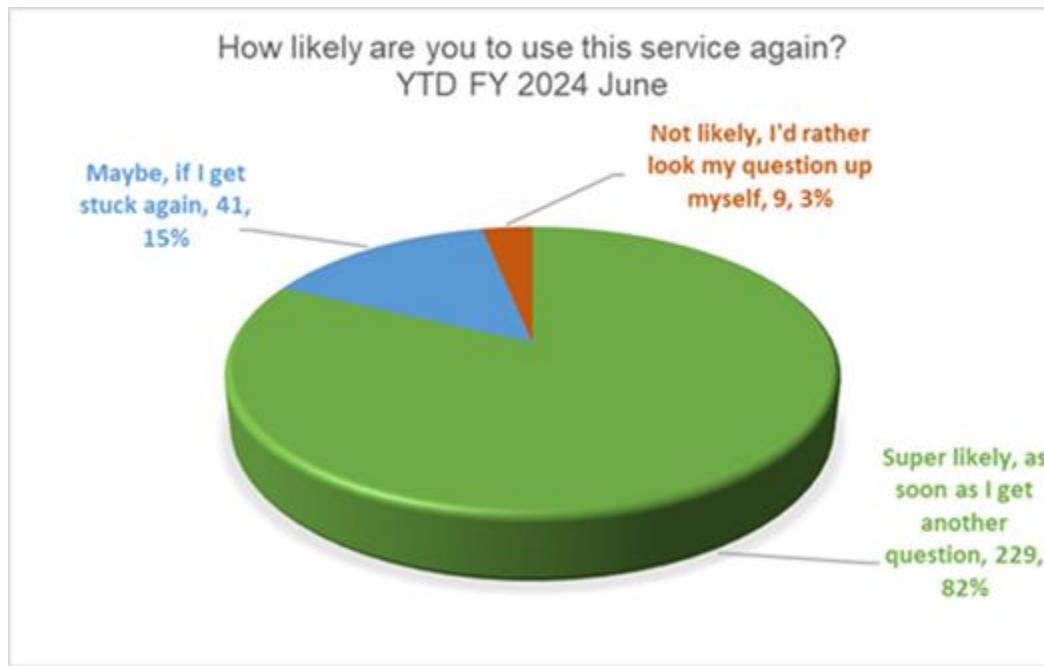
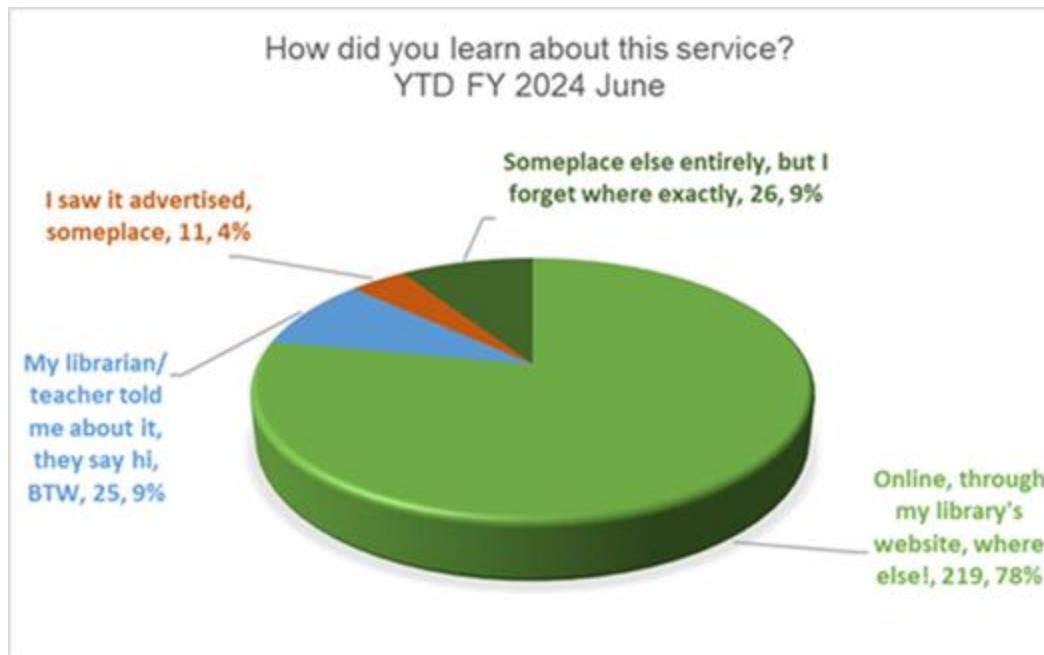


- Chat Sessions by County June 2025 (Data based on county information provided during sessions):



- User Survey Responses FY 2024:





FY 2024-2025:

Initiate and evaluate the results of a pilot program for MLIS students to serve as chat operators.

- HSLC's Reference and Information Specialist served as an adjunct professor at the University of Pittsburgh, offering a course in Reference Sources and Services, which embedded Chat with a Librarian in the curriculum. Twenty-eight students attended the 12-week course. Of the students, approximately 1/3 were currently employed in libraries, 1/3 had some limited experience in libraries, and 1/3 had never worked in a library before.

- 32 live chat sessions were created/answered, with a total of 8 hours spent by students in the service, with 599 total messages exchanged. The average chat duration was 15 minutes. In addition, 32 email tickets or chat follow-ups were created/answered with 76 messages/emails exchanged.

Other activity:

- Continued to increase organization participation in staffing Chat. Six new services started this year: 4 were new services and 2 were reorganized services
 - Individual Library Services:
 - DuBois Public Library – go-live: still to be determined
 - Jefferson County Library System – go-live: March 2025
 - Messiah University – go-live: August 2025
 - SPARK – go-live: March 2025
 - System Services:
 - Montgomery County Libraries – go live: June 2025
 - Seneca District Libraries (an amalgamation of the Warren Public Library and Hamlin Memorial Library services, which now cover the entire Seneca District) – go-live: May 2025
- Two academic participants became full Chat with a Librarian participants – saving money by cancelling their own internal virtual reference service:
 - Albright College (formerly had LibraryH3lp as their local service)
 - Alvernia University (formerly had LibraryH3lp as their local service)
- Seven trainings were held: 4 virtually and 3 in-person

Access to E-resources

Find E-resources (<https://www.powerlibrary.org/E-resources>)

The Office of Commonwealth Libraries, PDE, owns perpetual access to content in four electronic resource collections: EBSCO E-Books, Gale E-Books, ProQuest E-Books and Gale's Contemporary Authors. In addition, the following magazine archives have perpetual licensing:

- EBSCO - Ebony Magazine Archive 1945-2014
- EBSCO - Time Magazine Archive 1923-2000
- EBSCO - U.S. News & World Report Archive 1926-1984
- Gale - Introduction to U.S. History: Slavery in America
- Gale - Introduction to U.S. History: The American Revolution
- Gale - Introduction to U.S. History: The Civil War
- National Geographic Archive 1888-2020
- U. S. News and World Report Archive 1926-1984

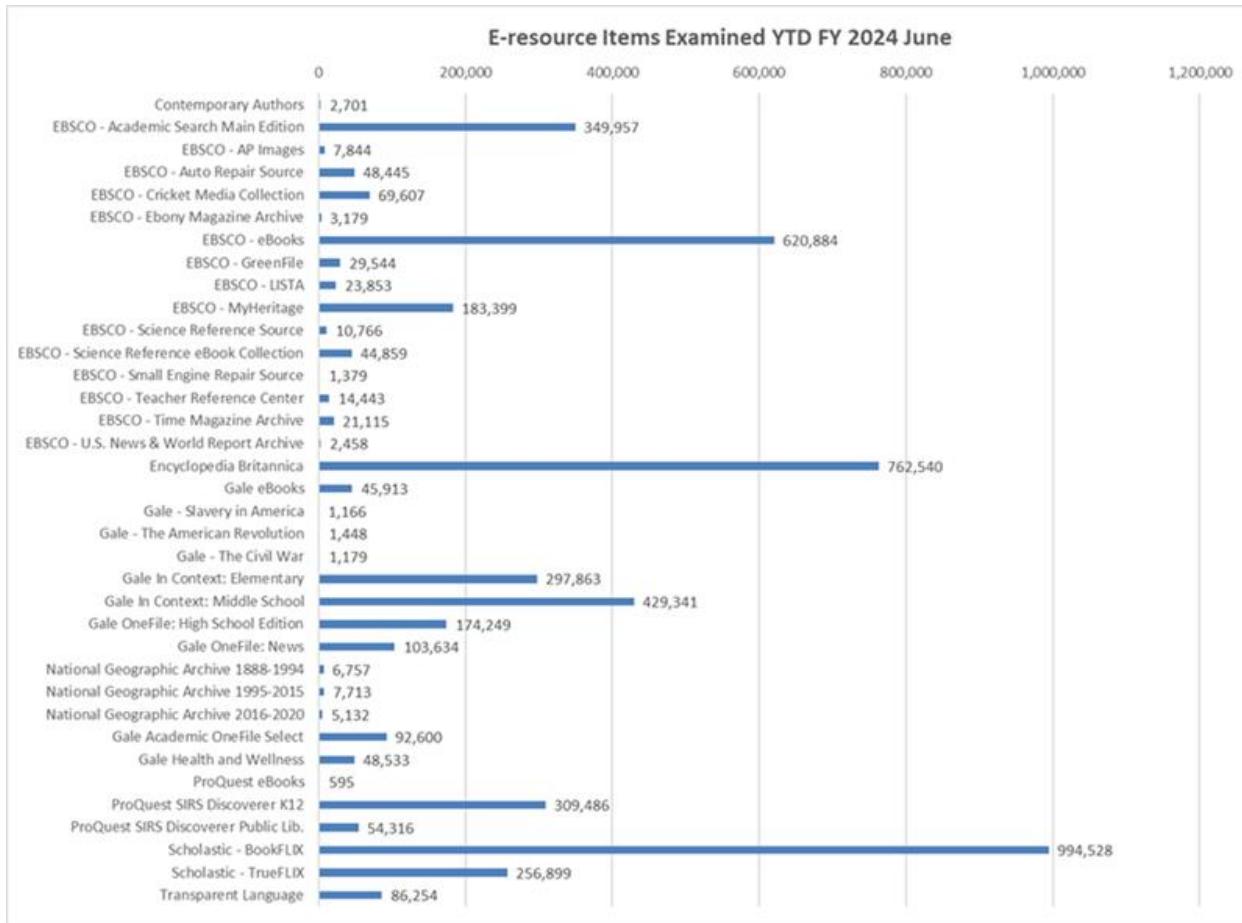
The balance of available electronic resources is provided via subscriptions purchased from various vendors. Because access to the E-resources is contractually limited to Pennsylvania residents, authentication programming and custom coding ensure compliance with these contractual

obligations. The POWER Library provides access to E-resources by nearly 3,000 public, K12 and academic institutions.

The grantee will provide authentication, support, training, documentation, and technical support for access to the electronic resources of the POWER Library program.

- E-resource Items Examined FY 2024

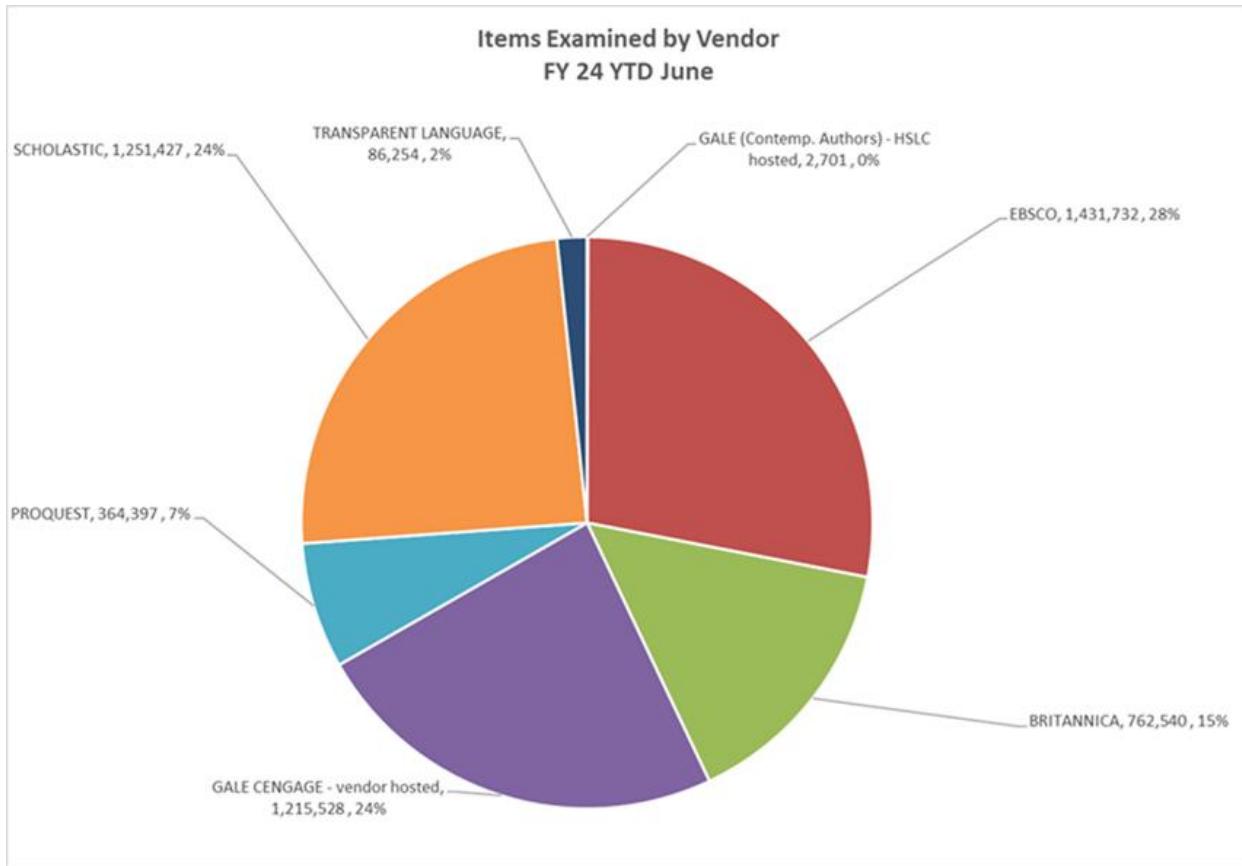
ITEMS EXAMINED	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YTD	Percent	
Contemporary Authors	19	34	169	429	253	349	327	202	325	296	254	44	2,701	0.05%	
EBSCO - Academic Search Main Edition	7,581	5,512	44,133	83,849	39,674	30,767	21,182	37,301	37,505	30,603	6,801	5,049	349,957	6.84%	
EBSCO - AP Images	77	67	695	972	1,145	438	1,568	1,525	554	601	105	97	7,844	0.15%	
EBSCO - Auto Repair Source	3,121	3,693	3,748	4,177	2,755	2,871	2,604	5,247	6,230	4,921	4,362	4,716	48,445	0.95%	
EBSCO - Cricket Media Collection	156	186	1,362	857	515	461	193	544	219	139	64,692	283	69,607	1.36%	
EBSCO - Ebony Magazine Archive				427	324	283	612	749	267	239	236	42	3,179	0.06%	
EBSCO - eBooks	28,856	38,744	77,421	79,292	63,087	38,543	62,843	69,016	64,920	53,496	20,237	24,429	620,884	12.14%	
EBSCO - GreenFile	887	428	2,833	5,156	4,397	5,151	2,517	2,342	2,882	2,588	68	295	29,544	0.58%	
EBSCO - LISTA	580	666	1,867	1,849	1,318	895	3,604	2,411	1,373	1,548	19	7,723	23,853	0.47%	
EBSCO - MyHeritage	11,599	0	12,804	19,549	17,671	15,915	17,492	18,698	19,476	17,102	16,681	16,412	183,399	3.59%	
EBSCO - Science Reference Source	46	44	5,976	214	237	204	190	274	393	3,109	38	41	10,766	0.21%	
EBSCO - Science Reference eBook Collection	1,062	820	255	9,281	7,256	10,113	3,350	5,027	5,182	98	1,905	510	44,859	0.88%	
EBSCO - Small Engine Repair Source	106	66	99	84	118	240	125	139	127	40	43	192	1,379	0.03%	
EBSCO - Teacher Reference Center	385	259	1,903	2,254	1,335	1,014	1,397	1,823	2,377	1,236	0	460	14,443	0.28%	
EBSCO - Time Magazine Archive	408	312	3,585	8,617	1,558	1,845	937	1,416	1,045	797	431	164	21,115	0.41%	
EBSCO - U.S. News & World Report Archive				982	189	212	148	264	203	237	170	53	2,458	0.05%	
Encyclopedia Britannica	1,990	3,186	46,862	64,590	68,884	60,990	87,997	103,798	91,401	110,379	87,900	34,563	762,540	14.91%	
Gale eBooks	107	214	1,215	1,595	1,105	764	3,193	1,598	2,056	13,752	20,166	148	45,913	0.90%	
Gale - Slavery in America	8	23	75	311	112	34	110	192	65	138	87	11	1,166	0.02%	
Gale - The American Revolution	15	42	265	369	71	138	210	87	60	53	106	32	1,448	0.03%	
Gale - The Civil War	22	17	69	384	53	49	66	95	63	240	91	30	1,179	0.02%	
Gale In Context: Elementary	425	1,555	11,356	28,891	30,037	25,718	38121	45,814	49,566	37,885	26,282	2,213	297,863	5.82%	
Gale In Context: Middle School	268	1,304	24,691	47,916	34,832	37,499	59441	57,409	63,616	47,304	51,532	3,529	429,341	8.39%	
Gale OneFile: High School Edition	577	1,305	15,717	21,232	18,806	17,410	21354	21,740	22,063	19,106	14,122	817	174,249	3.41%	
Gale OneFile: News	1,036	1,285	6,770	12,209	13,666	9,447	9352	14,380	15,313	10,487	8,491	1,198	103,634	2.03%	
National Geographic Archive 1888-1994							614	2,074	1,034	2,114	763	158	6,757	0.13%	
National Geographic Archive 1995-2015							2522	1,323	722	2,070	995	81	7,713	0.15%	
National Geographic Archive 2016-2020							1037	1,129	634	1,307	835	190	5,132	0.10%	
Gale Academic OneFile Select							8927	22,062	25,918	18,900	14,937	1,856	92,600	1.81%	
Gale Health and Wellness				3,174	3,706	863	651	3980	8,199	12,072	8,563	6,818	507	48,533	0.95%
ProQuest eBooks	43	25	38	134	30	36	88	55	36	73	18	19	595	0.01%	
ProQuest SIRS Discoverer K12	65	351	8,745	15,747	16273	25,426	37,943	39,516	99,624	30,437	34,576	783	309,486	6.05%	
ProQuest SIRS Discoverer Public Lib.	69	102	1,758	3,806	1,318	2,092	3,290	12,628	10,663	14,588	3,745	257	54,316	1.06%	
Scholastic - BookFLIX	6,446	33,917	120,717	136,507	106,966	79,799	100,237	75,811	75,382	96,959	126,344	35,443	994,528	19.44%	
Scholastic - TrueFLIX	1,085	3,965	28,794	30,091	21,052	18,424	48,008	29,256	26,947	20,114	27,230	1,933	256,899	5.02%	
Transparent Language	2,542	3,052	5,241	6,746	5,407	4,184	5,591	4,991	22,588	7,281	6,167	12,464	86,254	1.69%	
TOTAL	69,581	101,174	432,337	592,223	461,907	391,962	551,170	589,135	662,901	558,800	547,247	156,742	5,114,579	100.00%	



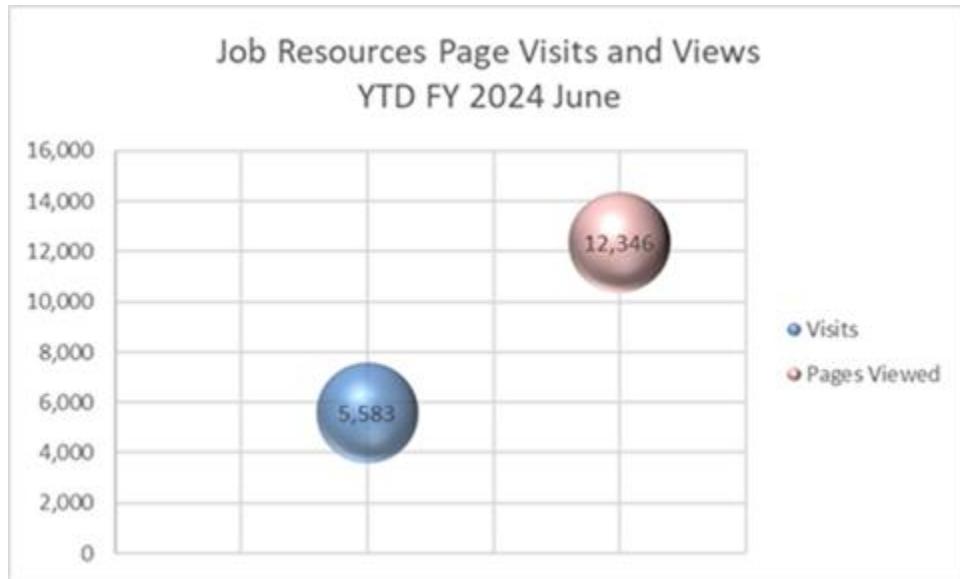
- E-resource Usage by Vendor FY 2024

USAGE BY DATABASE VENDOR														
	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YTD	PERCENT
GALE (Contemp. Authors) - HSLC hosted	25	43	181	381	239	332	319	230	321	251	162	42	2,526	0%
EBSCO	157,489	180,175	509,330	711,644	557,894	352,829	343,538	487,885	495,772	454,400	985,606	157,311	5,393,873	52%
BRITANNICA	2,728	15,863	204,107	421,572	385,487	329,780	516,411	341,560	537,178	369,694	455,269	19,150	3,598,799	35%
GALE CENGAGE - vendor hosted	1,696	4,232	41,783	76,361	63,553	63,154	93,856	123,750	142,937	108,392	91,811	8,226	819,751	8%
PROQUEST	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
SCHOLASTIC	2,819	14,582	56,078	62,262	48,202	36,593	49,863	36,828	57,192	43,322	56,858	14,751	479,350	5%
TRANSPARENT LANGUAGE	1,683	2,126	3,220	3,915	3,464	2,701	3,518	3,196	14,823	4,096	4,487	8,885	56,114	1%
TOTAL	166,440	217,021	814,699	1,276,135	1,058,839	785,389	1,007,505	993,449	1,248,223	980,155	1,594,193	208,365	10,350,413	100%
USAGE BY DATABASE VENDOR														
SEARCHES	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YTD	PERCENT
GALE (Contemp. Authors) - HSLC hosted	71	109	523	1,163	675	1,267	890	479	735	661	409	103	7,085	0%
EBSCO	548,449	565,842	1,808,075	2,798,135	2,512,119	2,147,169	1,025,932	1,600,135	1,711,078	1,534,491	735,518	546,860	17,533,803	89%
BRITANNICA	-	-	-	-	-	-	-	-	-	-	-	-	0	0%
GALE CENGAGE - vendor hosted	3,014	9,226	98,177	178,937	150,654	135,671	256,451	303,627	334,133	254,676	191,629	14,609	1,930,804	10%
PROQUEST	1,182	1,836	20,020	21,474	19,961	23,053	29,274	38,156	58,709	37,874	35,631	4,947	292,117	1%
SCHOLASTIC	-	-	-	-	-	-	-	-	-	-	-	-	0	0%
TRANSPARENT LANGUAGE	-	-	-	-	-	-	-	-	-	-	-	-	0	0%
TOTAL	552,716	577,013	1,926,795	2,999,709	2,683,409	2,307,160	1,312,547	1,942,397	2,104,655	1,827,702	963,187	566,519	19,763,809	100%
USAGE BY DATABASE VENDOR														
ITEMS EXAMINED	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YTD	PERCENT
GALE (Contemp. Authors) - HSLC hosted	19	34	169	429	253	349	327	202	325	296	254	44	2,701	0%
EBSCO	54,864	50,797	156,681	217,560	141,579	108,952	118,762	146,776	142,753	116,754	115,788	60,466	1,431,732	28%
BRITANNICA	1,990	3,186	46,862	64,590	68,884	60,990	87,997	103,798	91,401	110,379	87,900	34,563	762,540	15%
GALE CENGAGE - vendor hosted	2,458	5,745	63,332	116,613	99,545	91,710	148,927	176,102	193,182	161,919	145,225	10,770	1,215,528	24%
PROQUEST	177	478	10,541	19,687	17,621	27,554	41,321	52,199	110,323	45,098	38,339	1,059	364,397	7%
SCHOLASTIC	7,531	37,882	149,511	166,598	128,018	98,223	148,245	105,067	102,329	117,073	153,574	37,376	1,251,427	24%
TRANSPARENT LANGUAGE	2,542	3,052	5,241	6,746	5,407	4,184	5,591	4,991	22,588	7,281	6,167	12,464	86,254	2%
TOTAL	69,581	101,174	432,337	592,223	461,307	391,962	551,170	589,135	662,901	558,800	547,247	156,742	5,114,579	100%

- E-resource Items Examined by Vendor FY 2024



- Visits to the Job Resources Page FY 2024



- Access to E-resources via single sign-on for schools was expanded in FY 2024. 200 school districts (40% of the Commonwealth) were enrolled in the SSO program by June 2025. Forty-one (41) additional private, charter and cyber schools are enrolled in the program.

FY 2024-2025:

Issue a Request for Proposals for E-resources in areas including but not limited to STEM/STEELS, for inclusion in POWER Library on or after January 1, 2025.

- On September 6, 2024, HSLC issued an RFP (#20240906) for POWER Library E-resources. Several resources were set to expire on December 31, 2024, including EBSCO Academic Search Main Edition, EBSCO Science Reference Center, and EBSCO AP Newsroom. The RFP sought proposals for E-resources in the following subject areas:
 1. **Middle and high school users (grades 6-12):** General science database (Science, Technology, Engineering, Math).
 2. **High school to higher education users (grades 9 and beyond):** General multi-disciplinary research database.
 3. **K-12 users:** General image database focusing on current and historical events.
 4. **General users:** Consumer product information, health information, online training, test preparation, and current events/news resources.
- In response, 48 products from 7 vendors were submitted. HSLC staff conducted an initial review to identify products that fit the desired subject coverage and the available budget. The proposals that advanced were then evaluated by librarians from POWER Library participating institutions, along with HSLC staff. A total of 16 external evaluators assessed 11 products. The evaluation results determined the following decisions:
 1. **GALE Academic OneFile Select** replaced EBSCO Academic Search Main Edition.
 2. **GALE Health and Wellness** was reinstated in POWER Library.
 3. The following E-resources continued in POWER Library: **EBSCO AP Newsroom, GALE OneFile News, and EBSCO Science Reference Source.**

Other activity:

- Significant planning occurred for options in response to the loss of LSTA funds, which substantially underwrite costs of E-resources. Although the reduction plans were not needed in FY 2024, they serve as templates for responding to any future reductions of IMLS funding.
- In FY 2024, additional E-Book collections and Magazine archives were purchased from Gale Cengage Learning and EBSCO. Purchasing titles with perpetual access ensures Pennsylvanians have *permanent* access to a wide range of titles and magazine archives.
- In October 2024, POWER Library introduced a new E-Book Catalog that enable users to search for titles included in all three E-Book platforms (EBSCO E-Books, GALE E-Books, and ProQuest E-Book Central) in one place. The collections were previously available by searching the host vendor only. Users are now able to be taken directly to the E-Book they selected.

- Due to a lack of funding, the Scholastic TrueFlix subscription was discontinued on June 30, 2025.
- Due to a lack of collection quality, the EBSCO Cricket E-Book Media collection was cancelled.
- HSLC negotiated an agreement with OverDrive in FY 2024 to add their E-Books and audiobooks to POWER Library for implementation in FY 2025.
- Subscription terms are now publicly posted in the Librarians' Hub, to make librarians aware of how long subscriptions are under contract.

PA Photos and Documents

PA Photos and Documents (<https://www.powerlibrary.org/collections>)

PA Photos and Documents includes digitized document, image, video, and audio collections from 110 Pennsylvania libraries and cultural institutions. There are presently 1,008 collections in the archive with over 164,000 objects containing more than 884,000 attached pages/images. Collections meeting specific metadata requirements are available for harvesting by the Pennsylvania Digital Collections Project (PA Digital) aggregator, which makes them discoverable nationally in the Digital Public Library of America (<https://dp.la>). All ACCESS PENNSYLVANIA /POWER Library participants and their partners are eligible to use PA Photos and Documents as a digital repository.

The grantee will provide administration, support, coordination, training for, and hosting of the digital repository system through licensed digitization software, in compliance with Commonwealth security standards.

PA Photos and Documents – Pennsylvania State Archives (<https://www.powerlibrary.org/psa/>)

A separate instance of the PA Photos and Documents software is devoted to digitized collections of the Pennsylvania Historical and Museum Commission: Pennsylvania State Archives. There were presently over 580 collections in the archive with over 1.6 million pages available.

Pennsylvania State Archives collections were removed from POWER Library effective June 30, 2025. They are now hosted by the agency.

FY 2024-2025:

Provide additional custom training support for up to eight special collections institutions.

- The Scan Pa assistance team assisted ten institutions with digitizing and adding twenty-one new collections to PA Photos and Documents. Eight were public libraries; one was a school; and one was a special collection library.

Scan PA assistance institutions in FY24	# new collections in FY24
1 C. C. Mellor Memorial Library	1
2 Meyersdale Public Library	13
3 St. Marys Public Library	contributed to existing collection
4 Kittanning Public Library	1
5 Cheltenham Township Library System	1
6 Julia R. Masterman School	1
7 Abington Free Library	contributed to existing collection
8 Centre County Library and Historical Museum	2
9 Ridley Park Public Library	1
10 Ligonier Valley Library	1
Total new collections in FY24:	21

Issue a Request for Proposals for digital repository software

- The PAPD RFP was issued on May 1, 2025 and responses were due by May 30, 2025. Six proposals were received, and an agreement was signed with OCLC for its hosted CONTENTdm platform on July 31, 2025.

Digital Collections Added 2024-2025 (28)

- Bethlehem Area Public Library - Greene-Dreher Historical Society - Hopedale Moravian Church Pastors' Letters 1836-1878
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apbeap-gdhshmcpl>
- Byzantine Catholic Seminary Library – Prostopinije
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aabycz-pspc>
- Carnegie Library of Homestead - The Homestead Daily News, News Messenger, & Daily Messenger 1897-1979
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apcalh-hdnnmdm>
- C. C. Mellor Memorial Library - History of Edgewood Schools
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apccmm-hoes>
- Chester County History Center - Phebe Ann Sharpless Diary Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Ascchc-pasdc>
- Chester County History Center - Abigail Speakman Diary Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Ascchc-asdc>
- Chester County History Center - A. D. Sharples Letterpress Book Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Ascchc-adslbc>

- Chester County History Center - Timothy Kirk Memorandum Book Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Ascchc-tkmbc>
- Cooper-Siegel Community Library - Fox Chapel Area Historical Materials
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aplawm-fcahm>
- Jersey Shore Public Library - The Jersey Shore Historical Society - The Jersey Shore Historical Society Photographs
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aplspl-jshsp>
- Meyersdale Public Library - Rockwood Area Historical & Genealogical Society - Casselman Village
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmeye-cva>
- Meyersdale Public Library - Springs Historical Society - Wagner Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmeye-wc>
- Milanof-Schock Public Library - Donegal High School Yearbooks
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmisl-dhsy> Milanof-Schock Public Library - Mount Joy High School Yearbooks
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmisl-mjhsy>
- Milanof-Schock Public Library - East Donegal Township High School Yearbooks
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmisl-edthsy>
- Pennsylvania Highlands Community College - Dale Borough
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aacacc-db>
- Reading Area Community College - Wes Fisher Piano Sheet Music Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aaracc-wfsmc>
- Springside Chestnut Hill Academy - The Wissahickon Magazine Collection 1903-1931
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Akspsl-wmc1903>
- Meyersdale Public Library - Rockwood Area Historical & Genealogical Society - Rockwood Borough History
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmeye-rbh>
- Pennsylvania Highlands Community College - Conemaugh School of Nursing
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aacacc-cson>
- Meyersdale Public Library - Meyersdale Commercial Newspaper
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmeye-mcn>
- Meyersdale Public Library - Meyersdale Commercial Newspaper
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmeye-mcn>

- Meyersdale Public Library - Captain William (Will) Lewis Judy
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apmeye-cwlj>
- Pennsylvania Highlands Community College - Wilmore Collection
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aacacc-wilmore>
- Unionville High School - Unionville High School Yearbooks
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Akuvhs-uhsy>
- Unionville High School - Unionville High School Scrapbooks
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Akuvhs-uhss>
- Upper Moreland Free Public Library - Upper Moreland Oral Histories
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Apupmf-umoh>
- Wagner Free Institute of Science - Manuscripts of Lectures on Mineralogy by William Wagner
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Aswfis-molombww>
- Unionville High School - Unionville High School Scrapbooks
<https://digitalarchives.powerlibrary.org/papd/islandora/object/papd%3Akuvhs-uhss>

Informing the Public

Communications are extended to end-users by exhibiting the POWER Library at conferences where teachers, curriculum coordinators, principals, and special collection organizations, and school board members attend. The following conferences were attended in FY 2024:

- October 6-8, 2024 — PASA-PSBA School Leadership, Mt. Pocono, PA
- October 8-10, 2024 — Mid-Atlantic Association of Museums, Philadelphia, PA
- October 10-12, 2024 — PA Historical Association, Johnstown, PA
- Dec. 1-2, 2024 — Keystone State Literacy Association Conference, Hershey, PA
- Nov. 13-15, 2024 — Mid-Atlantic Region Archives, Virtual
- December, 2024 — PDE SAS Institute, Hershey, PA
- Feb. 9-12, 2025 — PA Educational Technology and Expo Conference, Hershey, PA
- March 24-26, 2025 — PDE Data Summit, Hershey, PA
- March 24-26, 2025 — Migrant Education Conference, Gettysburg, PA
- March 31 - April 1, 2025 — PDE Family, Career and Community Leaders of America Conference, Seven Springs, PA
- Feb. 5-7, 2025 — PDE Annual Conference, Hershey, PA
- April 30-May 2, 2025 — PA Workforce Development Association Annual Conference, Hershey, PA
- May 1-3, 2025 — Mid-Atlantic Region Archives, Harrisburg, PA

Information about the POWER Library is published for the general public through an e-newsletter called POWER Library News. The public may sign up for the e-newsletter through a request tool located in the website footer, and through e-card registration. Recipients may opt out at any time.

Social media is also used to inform both the public and librarians about POWER Library services.

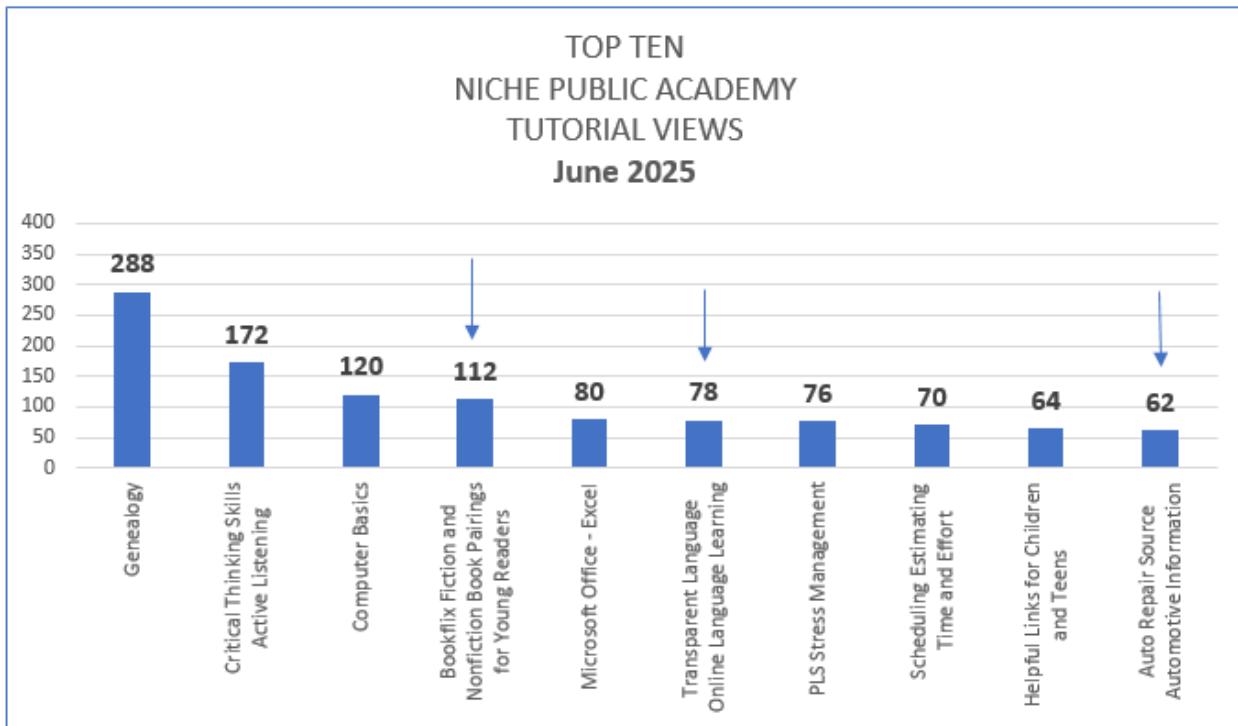
X (formerly Twitter) - @powerlibrary

Facebook - facebook.com/powerlibrary

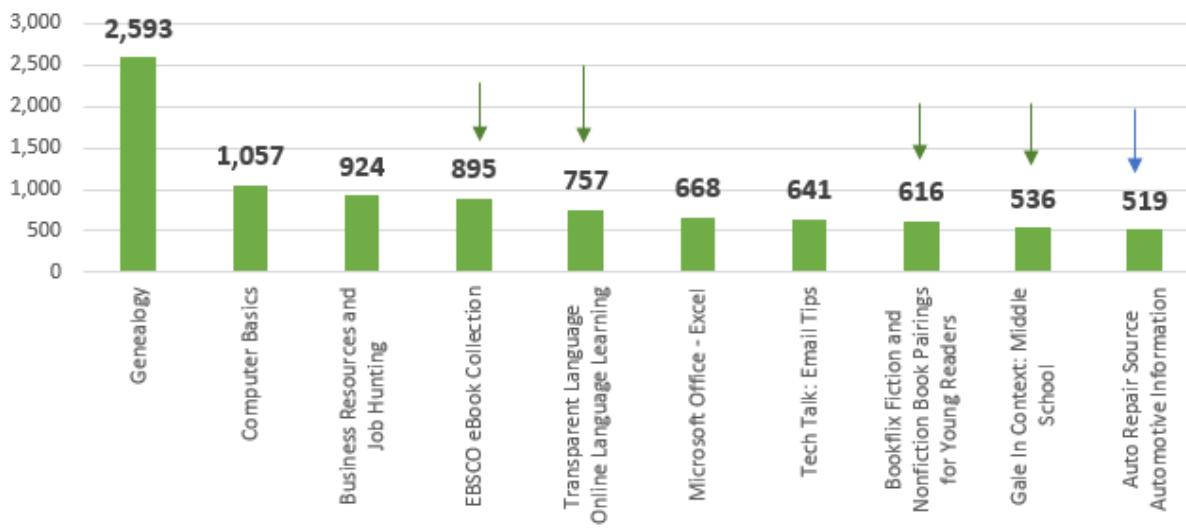
Instagram - @powerlibraryypa

Twenty-two video tutorials about POWER Library services were made available through the PA Online Learning site at this location: <https://my.nicheacademy.com/paocl?category=6263>

In FY 2024, tutorial usage by the public was recorded as follows:



**TOP TEN
NICHE PUBLIC ACADEMY
TUTORIAL VIEWS
FY24 (JULY-JUNE)**



Three of the four core components of the POWER Library are freely accessible to the general public without user credentials: Books, Movies, and More, Chat with a Librarian, and PA Photos and Documents. Credentialled access is required for E-resource databases, which are contracted for use solely by Pennsylvania residents. Users must access the content directly from within a library or from outside of a library with a Pennsylvania library barcode, or school account.

The POWER Library portal offers e-card access to E-resource databases for Pennsylvania residents without a local library card, especially those un-served by a public library. This service is available on demand and also generates a quick list of nearby public libraries that offer additional library services and permanent borrower cards. In addition, the e-card registration process offers residents the option to subscribe to an email newsletter for information about E-resources and other services. The POWER Library e-newsletter is issued monthly to subscribers, and recipients may opt out at any time. Each e-newsletter typically highlights a particular E-resource. Over 96,000 e-cards have been issued since the service was introduced in October 2013.

The grantee will provide support directly to the public as needed, mainly in response to questions submitted via the contact form on the POWER Library portal, via help@hslc.org. Access to Help is available throughout the POWER Library portal in the footer of webpages under the *Contact* link.

POWER Library Portal (<https://www.powerlibrary.org>)

The POWER Library portal serves as Pennsylvania's electronic library, a single point of online access to all electronic statewide library services. The portal is designed to serve both library staff

and the public. From this one site users may access Books, Movies, and More, Chat with a Librarian, E-resources, and PA Photos and Documents.

The **POWER Kids** landing page (<https://kids.powerlibrary.org>) provides elementary school librarians and children's librarians in public libraries with a tool that matches the audience level of their students and library users in grades PreK-3.

The **POWER Teens** website (<https://teens.powerlibrary.org>) provides intermediate and secondary level students with a tool that matches their audience and grade level. Maximized for use on mobile devices, POWER Teens offers portal resources in an age-appropriate design.

The grantee will maintain the portal in a secure environment with all necessary system redundancy and will continually update the content based on needs generated by OCL direction and support requests.

FY 2024-2025:

Re-design the POWER Library Portal:

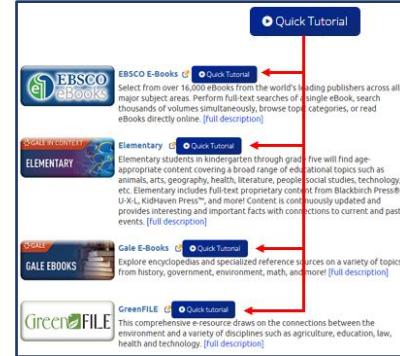
- At the Pennsylvania Library Association Annual Conference POWER Library exhibit booth and at POWER Library Fall Training events convened at 7 locations throughout PA, HSLC collected feedback on three possible revisions of the POWER Library portal. Attendees were asked to select the proposed revision that they liked best and least. The revisions were presented as A, B, and C.
- 308 people participated by responding to the feedback question.
- Overwhelmingly, the majority of people (70%) preferred portal design option A. Comments on the design included that it appeared easy to navigate and understand, it was cleaner and not too wordy, and that it would be more mobile friendly.
- A Request for Quotations (RFQ) was issued on January 6, 2025 to four design firms. Additionally, the RFQ was posted to the HSLC website. The deadline for submitting proposals was January 31, 2025. Three proposals were received.
- In March 2025, the Ivy Group was selected as the firm to re-design the POWER Library portal. Coding was underway as of the end of FY 2024.



E-resources:

- Quick tutorials were suspended due to the decision to update the Continuing Education online platform.
- Investigated You Tube for short public videos, that are less affected by advertisements HSLC is unable to control.

- Niche Academy tutorials remain linked from the following E-resource listings:
 - ✓ EBSCO E-Books
 - ✓ Gale E-books
 - ✓ Gale Elementary
 - ✓ Gale Middle School
 - ✓ Gale Primary- American Revolution
 - ✓ Gale Primary- Slavery in America
 - ✓ Gale Primary-Civil War
 - ✓ GreenFILE
 - ✓ LISTA
 - ✓ National Geographic
 - ✓ Teacher Reference Center
 - ✓ Transparent Language



E-Content Added:

In FY 2024 the following magazine archives were added:

- *Ebony Magazine Archive: 1945-2014*

This archive covers civil rights, education, entrepreneurship, and other social topics with an African-American focus. It includes more than 800 issues.

- *U.S. News & World Report Magazine Archive: 1926-1984*

This archive covers the magazine from the beginning of its three predecessor titles, and features a broad variety of topics in current events, politics and business, and is well known for its ranked lists of businesses and institutions. It includes 4,900 issues.

Other public-focused activity:

- LAMP hosting – HSLC continues to host the Library for Accessible Media for Pennsylvanians (mylamp.org)
- Rare Books Fund – HSLC continues to serve as the fiscal sponsorship partner for the Governor's Advisory Council (GAC), and manages the finances associated with maintaining the State Library's rare books collection at no cost to the GAC.
- The PA One Book website was maintained for the Office of Commonwealth Libraries and was updated to include the 2025 title Arlo Draws an Octopus.

Informing Librarians

Support for Librarians (<https://librarians.powerlibrary.org/>)

Communications to Library and Education Professionals

Updates on programs and support are provided via e-newsletters and through the management of email lists.

The grantee will issue ACCESS PENNSYLVANIA e-newsletters to librarian subscribers not less than monthly except during July and August, when e-newsletters will be issued as needed.

The grantee will exhibit the POWER Library annually, either in-person or virtually, at not less than two major conferences for professional librarians: Pennsylvania School Librarians Association and Pennsylvania Library Association as well as at other conferences for educators and/or administrators. Exhibiting offers opportunities to interact with participating and non-participating library representatives, as well as providing immediate face-to-face demonstration of POWER Library services.

POWER Library was exhibited at the following conferences:

- October 7-8, 2024 — PA Library Association Annual Conference, Harrisburg, PA
- October 6-8, 2024 — PASA-PSBA School Leadership, Mt. Pocono, PA
- October 8-10, 2024 — Mid-Atlantic Association of Museums, Philadelphia, PA
- October 10-12, 2024 — PA Historical Association, Johnstown, PA
- Dec. 1-2, 2024 — Keystone State Literacy Association Conference, Hershey, PA
- Nov. 13-15, 2024 — Mid-Atlantic Region Archives, Virtual
- December, 2024 — PDE SAS Institute, Hershey, PA
- Feb. 9-12, 2025 — PA Educational Technology and Expo Conference, Hershey, PA
- March 24-26, 2025 — PDE Data Summit, Hershey, PA
- March 24-26, 2025 — Migrant Education Conference, Gettysburg, PA
- March 31 - April 1, 2025 — PDE Family, Career and Community Leaders of America Conference, Seven Springs, PA
- April 3-5, 2025 — PA School Librarians Annual Conference, Erie, PA
- Feb. 5-7, 2025 — PDE Annual Conference, Hershey, PA
- April 3-5, 2025 — PA School Librarians Annual Conference, Erie, PA
- April 30-May 2, 2025 — PA Workforce Development Association Annual Conference, Hershey, PA
- May 1-3, 2025 — Mid-Atlantic Region Archives, Harrisburg, PA

All documentation related to POWER Library services is available to librarians and support personnel in the *For Librarians* section of the portal. (<https://librarians.powerlibrary.org>)

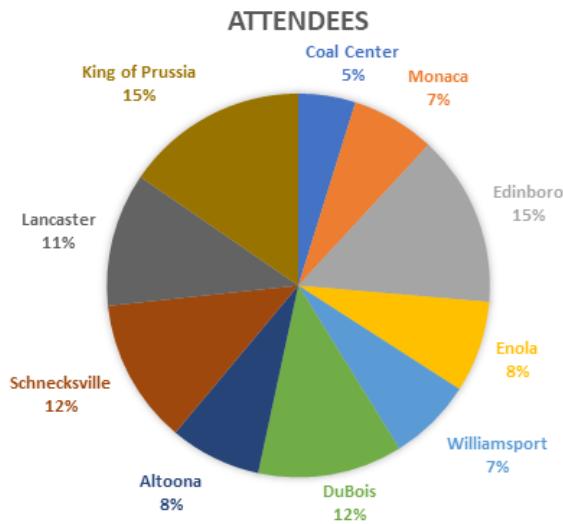
This area of the portal provides both freely accessible and secured documentation on each electronic statewide service, special OCL projects, news, training, and support. The '*Librarians' Hub*' includes a Search tool to easily locate content.

Training (<https://librarians.powerlibrary.org/training>)

Professional training sessions are provided to librarians on an annual basis in the use of resource sharing, E-resource content, use and participation in the chat service, use and participation in PA Photos and Documents, and use of the POWER Library portal.

The grantee will annually provide training for librarians through live webinars, recorded webinars, and online courses for self-paced training. Custom training sessions may be requested during times of the year when organized training events are not occurring.

- Fall Training concluded on October 31st, and offered in-person and virtual opportunities for library staff throughout Pennsylvania. The BLaST IU 17 in Williamsport provided the Zoom room technology used to conduct the live steam training day. 442 registrations were submitted with 384 (or 87%) of those attending.
- The 10 in-person training sessions were:
 1. October 1st - Intermediate Unit 1 (Coal Center)
 2. October 2nd - Beaver Valley Intermediate Unit 7 (Monaca)
 3. October 3rd - Northwest Tri-County Intermediate Unit 5 (Edinboro)
 4. October 10th - Capital Area Intermediate Unit 15 (Enola)
 5. October 21st - BLaST Intermediate Unit 17 (Williamsport) – also live streamed
 6. October 22nd - Penn State DuBois (DuBois)
 7. October 23rd - Appalachia Intermediate Unit 8 (Altoona)
 8. October 29th - Carbon-Lehigh Intermediate Unit 21 (Schnecksville)
 9. October 30th - Lancaster-Lebanon Intermediate Unit 13 (Lancaster)
 10. October 31st - Crowne Plaza Philadelphia (King of Prussia)
- Zoom registration was capped at 50 viewers per session. Each session was shared via the IU's Zoom room technology. An additional HSLC staff member was present to ensure that each room had a POWER Library trainer and assistance with manning Zoom attendees' questions. It should be noted that the attendance data below represents the number of times a session was joined. 410 librarians attended online.
- An evaluation survey was completed by 251 attendees, representing 212 in-person attendees and 39 Zoom attendees. The response rate was 80%. 50% of attendees represented school libraries, and 45% represented public libraries.



Overall POWER Library training statistics for FY 2024:

- Sixty-four training sessions were offered
- 69% were offered in person
- 40% were offered virtually or in hybrid sessions
- 48% of training was devoted to PA Photos and Documents
- 1,305 librarians attended training
- 8,495 minutes of training were offered

FY 2024-2025:

Increase school library participation by 5-10% using outreach to school districts serving 50+ free/reduced lunch populations schools.

- HSLC continued its efforts in this area. Since 2020, discounted school participation has increased by 79%. In FY 2024, 144 schools received discounts on participation in POWER Library

Continue efforts to identify and reach non-users, using social media, targeted promotions, and direct mailing.

- An outreach plan for reaching teachers in districts where there are no school librarians is underway.

Other Activity in FY 2024:

- A new training program was developed. Spring Pop-up sessions teaching E-resources using an escape room model were offered to 94 attendees in six locations across the Commonwealth in April.
- HSLC presented two guest speakers:
 - Brenda Viola was engaged to present the Public Servant's Survival Guide in March. Her workshop gave practical ideas to course-correct trouble spots, read the warning signs of burnout, and how to re-charge to face the day.
 - Marshall Breeding, an internationally known technology expert presented a session on current library technology trends in July 2025.

Financials:

For financial information, please consult our Candid profile:

<https://www.guidestar.org/profile/23-2499249>





HSLC has been accredited by the **Standards for Excellence Institute®**, a national initiative established to promote the highest standards of ethics, effectiveness, and accountability in nonprofit governance, management, and operations, and to help all nonprofit organizations meet these high benchmarks.

2024-2025 Board of Directors

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Deputy Director/Director of Network Services

Vincent Mariner

Director of Library Services

Erin Halovanic

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Mary Lynn Kennedy, Electronic Resources Specialist

Nicole Joniec, Digitization Specialist

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